

# **Dr Kent & Partners Newsletter**

We are excited to share the latest updates from our practice, including some key changes in both our team and our facilities.

At Dr Kent and Partners we are committed to delivering consistent, high-quality care. This is made possible by the hard work and dedication of every member of our team. In this issue, we are introducing our team members, offering you a closer look at the people behind the scenes and their important roles.

We have also included information regarding the recent modifications to our building, flu clinics for this year and information on the NHSAPP.

# **Meet the Team**

#### **GP Partners**

# **Dr Kent**

Following Dr Campbell's retirement earlier last year, Dr Kent stepped Dr Hartry qualified in 2005 from Imperial College Medical School in into the Senior Partner role.

Dr Kent qualified in 2003 from Leeds Medical School. He did his GP training in York. He joined the practice in 2008. He is the Senior Partner and Clinical Governance lead for the practice. His specialist interests are minor surgery and COPD.

# **Our Salaried GPs**

# **Dr Bate**

We were pleased to welcome Dr Bate to our team in April 2024. Dr Dr Lister originally came from the East Midlands and qualified from Bate works two days a week, Dr Bate is from Chester originally, grad- Liverpool Medical School in 1991. She did a three year training uating from Bristol Medical School in 2007. She has completed her scheme from General Practice at Glan Clwyd Hospital and two neargeneral practice training in and around Chester and now lives in by GP practices. She then moved to the South East and worked in GP Frodsham with her family.

### Dr Brown

Dr Brown qualified from Cardiff University in 2011. She worked in Wales for two years followed by two years in New Zealand. On her return she moved to Chester to complete her GP training and lives Dr Oliver there with her husband and three children.

### **Dr Hall**

Dr Hall works at the practice 3 days a week. Dr Hall completed a BSc in Medical Genetics at Leicester University before completing her five year medical degree, also at Leicester. Dr Hall lived in Nantwich for many years and has been a salaried GP for five years and loves what she does. She has two small children who keep her busy in her spare time! Dr Hall has a wide interest in many aspects of general practice such as women's health, mental health and child's health; but also has a keen interest in dermatology, specifically skin lesions.

# **Dr Hartry**

London. She completed her GP specialty training in Brighton, working there for several years before moving to Cheshire in 2014. She became a partner at the practice in 2021. She lives in Chester with her husband and two children.

Dr Hartry works full-time at the surgery and has particular interests in ENT problems, women's health and menopause. She is the practice safeguarding lead.

# **Dr Lister**

practices in Chiswick and then St. Albans. She began working in Tarporley in 2001 and is part-time. Dr Lister lives in Farndon with her husband, three children and their dog.

Dr Oliver was brought up in Tarporley from the age of four. She qualified from Birmingham University in 2001 and then worked in hospitals and GP Practices in the West Midlands for 10 years. She moved back to Cheshire with her family in 2011 and joined Tarporley Health Centre in 2012. She is glad to be back home!



#### Meet the team continued

#### **Advanced Nurse Practitioner**

#### **Emma Crowe**

Emma is a registered nurse, with extra qualifications, trained to access, diagnose and treat patients attending primary healthcare with a range of acute, non-acute and chronic medical conditions. Emma can prescribe medication for any condition within her competence, make treatment decisions, including ordering necessary investigations and refer patients to members of the multi-disciplinary team, as appropriate.

#### **Our Dispensary Team**

We're pleased to offer our patients the convenience of having pre- Clinical Pharmaccist scribed medication dispensed right here at our Tarporley sand Tarvin branch. Our dedicated dispensary team is led by Ann Warburton, who is supported by Jess, Barbara, Lizzie, Chloe and Caroline.

# **Pharmacy Technician**

# Kelly Edge

Kelly has worked in Pharmacy for 17+ years. Kelly qualified as a Technician in 2014, and has worked in both Community and Hospital Pharmacies before joining our practice in 2021, as part of the medicines management team. Kelly's role involves medication reconciliation, counselling patients on taking their medication or any side effects patients may experience,

#### **Reception Team**

At the heart of our practice, our Reception Team plays a crucial role in delivering excellent front-of-house service, including answering calls, booking appointments, and guiding you through your visit. The team is led by Jenn, our Reception Manager, with the support of Senior Receptionist Susan, and our dedicated receptionists, Marlene, Rebecca, Suzanne, Olivia, Hayley, Liz and Rachel.

Together, they ensure a warm welcome and efficient service every time you contact or visit us.

# **Practice Management**

Charlotte Salt is our Practice Manager. Charlotte has seamlessly stepped into this role following the retirement of her predecessor. Charlotte started at the practice in 2019 and worked her way up from the reception team. Charlotte is dedicated to ensuring the smooth operation of our practice.

#### **Practice Nurses**

Karen O'Connor is our Senior Practice Nurse. Karen's team consists of two Registered Practice Nurses, herself and Samantha, and a Health Care Assistant, Diane and a phlebotomist, Lynsey.

Collectively, this team plays a crucial role in maintaining and enhancing the health of our patients. Karen has a special interest in Asthma and Samantha's special interest is Diabetes. Our Nurses provide: Vaccination Programs: Comprehensive immunizations for both adults and children. Chronic Disease Management, smear tests, Wound Care: Dressings and other essential procedures.

#### Jade McNamara

Jade has been working in pharmacy since the age of 18, moving her way up from counter assistant to pharmacist. Jade studied at LJMU university to achieve her master's in pharmacy.

Jade worked in community pharmacy before joining the practice, She enjoys working closely with the community and helping people. Outside of work Jade enjoys her garden and has a keen interest in animals and wants to own her own mini farm .

#### **Medical Secretaries**

Our Medical Secretaries are essential in keeping your medical records up to date. They handle tasks such as typing letters dictated by our GPs and coordinating with other primary care teams involved in your care. Our skilled secretarial team includes Maria, Deborah and Cara.

# **Administration Team**

The Administration Team supports the practice through a variety of important functions to ensure the smooth operation of our practice and the efficient management of your medical information. Our dedicated team includes Karen, Jane, Kerry and Sue.

# **Assistant Practice Manager**

Nina Sadotti. Nina also brings a wealth of experience from various roles within the practice, which has uniquely prepared her for her current position. Her role is diverse and multifaceted, making her an invaluable part of our team.



# **Facility Upgrades**

We've made some enhancements to our facilities. You may have noticed our new open plan reception area. Further improvements include four new clinic rooms, including a room within which Dr Kent performs his minor surgery clinic, previously held at Tarporley War Memorial Hospital. These additional rooms have enabled face-to-face appointments with our clinical pharmacist, two additional GP consultation rooms and a phlebotomy room, complete with phlebotomy chair, for your comfort if your care involves the need for a blood sample to be taken. Also a communal area, shared with Drs Adey and Dancy and their team, consisting of a new meeting room, staff kitchen and rest area. These improvements will help us continue to provide the excellent care you've come to expect.

# **NHS Website**

Have you visited our website? We have improved our website so it can offer you up to date health resources, information on our services and local wellbeing services. You can access the website through a web browser, clicking on:

Homepage - Dr Kent and Partners (tarporleygps.nhs.uk)

# The NHS App Online



The NHS App compliments the NHS Website and is available to download on iOS and android phones.

Collectively the NHS Website and App enable patients to:

- Contact your GP or Practice Nurse for advice and support.
- Order repeat prescriptions and nominate a pharmacy for collection of prescriptions.
- Book and manage appointments.
- View your GP record, to view information such as allergies and prescribed medication.
- Choose how the NHS manages your data.
- View your NHS number.
- View communications between your GP surgery and other services, such as hospitals
- Use NHS 111 online to answer questions and get in-

# Flu Clinics 2025

We will be holding our annual winter flu clinic this year on

Saturday 4<sup>th</sup> October in Tarporley

Saturday 11th October in Tarvin

The flu vaccine is available to all patients over 65 and those aged 18-64 at risk . Eligible patients will be sent a text with a link to book an appointment.